Software Update

Use this procedure to update the receiver's software and check the version. There are two ways to update: via the Internet and via a USB memory device.

Updating via the Internet is performed by accessing the file server from the receiver and downloading the file. This procedure is only possible if the receiver is connected to the Internet. Updating via a USB memory device is performed by downloading the update file from a computer, reading this file onto a USB memory device then inserting this USB memory device into the USB port on the receiver's front panel. With this procedure, the USB memory device containing the update file must first be inserted into the USB port on the receiver's front panel.

- If an update file is provided on the Pioneer website, download it onto your computer. When downloading an update file from the Pioneer website onto your computer, the file will be in ZIP format. Unzip the ZIP file before saving it on the USB memory device. If there are any old downloaded files or downloaded files for other models on the USB memory device. delete them.

Important

- DO NOT unplug the power cord during updating.
- When updating via the Internet, do not disconnect the LAN cable. When updating via a USB memory device, do not disconnect the USB memory device.

1 Select 'Software Update' from the Other Setup menu.

2 Select the update procedure.

- **Update via Internet** – The receiver checks whether updatable software is available via the Internet.
- **Update via USB Memory** – The receiver checks whether the USB memory device inserted into the USB port on the receiver's front panel contains updatable software. "**Accessing**" is displayed and the update file is checked. Wait a while.

3 Check on the screen whether or not an update file was found.

If "**New version found.**" is displayed, the update file has been found. The version number and updating time are displayed.

If "**This is the latest version. There is no need to update.**" is displayed, no update file has been found.

4 To update, select OK.

The updating screen appears and updating is performed.

- The power turns off automatically once updating is completed.

Software Update messages

Status messages	Descriptions
NO UPDATE FILE	No update file was found on the USB memory device. Store the file in the USB memory device's root directory.

Status messages	Descriptions
FILE ERROR	Try disconnecting then reconnecting the USB device or storing the update file again. If the error still occurs, try using a different USB memory device.
UPDATE ERROR 1 to UPDATE ERROR 7	Turn the receiver's power off, then turn it back on and try updating the software again.
Update via USB	If this message flashes, updating has failed. Update via a USB memory device. Put the update file on a USB memory device and connect the device to the USB port. When the file is found, software updating starts automatically.
UE11	Updating has failed. Use the same procedure to update the software again.
UE22	Updating has failed. Use the same procedure to update the software again.
UE33	Updating has failed. Use the same procedure to update the software again.